



**Julio Kin VIP Scuba Cozumel**  
**Terms and Conditions**  
**Juliokin27@gmail.com**

Welcome to Julio Kin VIP Scuba Cozumel where you will truly be treated as a VIP! Please understand we make every effort to ensure your trip goes smoothly. We offer the highest quality service to make your journey with us a memorable experience. For that reason, we must include all the legal matter listed below:

### **Diving Procedures**

Julio Kin VIP Scuba Cozumel will provide a detailed dive briefing before you enter the water with your buddy. When the guide is in the water he/she will remain with the group to navigate the site and to look out for any interesting marine life to show you. The dive guide will not provide any dive training during the dive and you and your buddy dive together at your own risk. As qualified divers you are responsible for your own and your buddy's safety during the dive. To plan your dive, you should use either dive tables or a personal dive computer. You must begin, execute and end the dive with your dive buddy.

All divers must be in good health and have recently dove. If it has been 12 months or longer since your last dive, Julio Kin VIP Scuba Cozumel reserves the right to recommend a skills review.

### **Booking Policy/Procedure**

Please email Julio Kin VIP Scuba Cozumel at [juliokin27@gmail.com](mailto:juliokin27@gmail.com) stating the date of your reservation request, the activity you are interested in (Scuba Diving, Snorkeling, Deep Sea Fishing, Bottom Fishing or Special/Private Trips) and the number of participants.

Complete and return the forms attached to our email reply. Please include a copy of each diver's certification cards. Scanned copies or photos are acceptable.

We will email confirmation of your reservation together with a receipt for your deposit.

We recommend travel insurance and diver insurance such as DAN.

Changes or amendments to your reservation must be done by emailing [Juliokin27@gmail.com](mailto:juliokin27@gmail.com). All changes must comply with the cancellation policy listed below.

**Please Note:** National Marine Park Fees are not included. These daily fees (\$2 per person) must be paid strictly by cash to the Divemaster on the day of your trip.

### **Payment Terms**

All prices are in US Dollars.

A deposit of 15% is due upon booking. We accept payments through PayPal.

The balance is due in **cash** upon pick up on the first day of service.

If you prefer to use PayPal to pay the balance, the balance is due 48 hours before your first dive.

**Please note** – a 5% transaction fee will be added for payments using PayPal for the balance.

## **Cancellation Policy**

### **Cancellation by customer:**

**Activity/Hotel Combo:** All cancellations must be sent via email to [juliokin27@gmail.com](mailto:juliokin27@gmail.com) to be considered a valid cancellation. Cancellations made prior to 30 days will receive a refund of the deposit. Cancellations 30 days or less, no-shows or premature departure: no refunds. Full amount is forfeited. The unused portion of any reservation is non-transferable and not refundable.

**Activity Only:** All cancellations must be sent via email to [juliokin27@gmail.com](mailto:juliokin27@gmail.com) to be considered a valid cancellation. Cancellations made 2 days or more prior to the first scheduled day of service will receive a full refund. Cancellations of reservations the day before service will be charged a \$45.00 administrative fee. Cancellations received within 12 hours are non-refundable and non-transferrable. No-shows and unused services are non-refundable.

### **Unforeseen Circumstances**

Julio Kin VIP Scuba Cozumel strives to ensure that all trip arrangements will be the same as planned. However, we reserve the right to make changes including altering, postponing and canceling dives due to weather and other circumstances and safety considerations.

If circumstances arise during your trip, such as bad weather that causes port closure and canceled diving, you will have a choice of two options – a refund for missed dives, or rescheduled dives.

Once Julio Kin has informed you of a change to a trip, please let him know of your preferred choice within 2 days.

### **Changes to Reservations:**

If you wish to change your plans after you have made your reservation, we will do what we reasonably can to accommodate your request, but it may not always be possible. Changes will be made at Julio Kin VIP Scuba Cozumel's discretion.

Any changes to scheduled diving should be made with at least 12 hours' notice and may result in additional fees or charges.

Please notify Julio Kin VIP Scuba Cozumel as soon as possible of any changes. The sooner you do this, the more likely it is that we can make the change. The following would be considered changes to a trip:

- Changing Type of Trip
- Changing Date
- Changing Pick up Time or Location
- Removing, replacing or adding a guest

**I have read and fully understand the Terms and Conditions for Julio Kin VIP Scuba Cozumel**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_